

Company Resources to Manage the Current Situation

<u>Comcast</u>: The cable giant is <u>offering free access to its Xfinity WiFi hot spots</u> for everyone, including non-subscribers, for the 60 days. It's also providing unlimited data to its customers for no extra charge and is not disconnecting internet service or charging late fees for customers who say they can't pay their bills. The company is also providing 60 days of free basic internet service to new customers.

<u>AT&T:</u> The cable, phone and media giant is <u>suspending the termination of wireless</u>, home phone or <u>broadband service</u> when customers can't pay their bills because of coronavirus disruptions. The company is also waiving related late fees. Like Comcast, AT&T is also providing free access to its public WiFi hot spots. The company also said its consumer home internet wireline customers and fixed wireless internet customers would receive unlimited data.

<u>Verizon</u>: Verizon said it is <u>waiving late fees and suspending service termination</u> for customers "negatively impacted by the global crisis."

<u>T-Mobile:</u> The mobile phone service provider is providing unlimited data to all current customers who have plans with data for the next 60 days. It will also provide additional data to mobile hotspot users.

<u>Hyundai</u>: The automaker is reviving its <u>Hyundai</u> Assurance Job Loss Protection Program to give owners "peace of mind in uncertain times" as the coronavirus outbreak leads to concerns that Americans will stop buying new cars and trucks. Hyundai said the program will provide up to six months of car payments to new buyers if they lose their jobs involuntarily. It will also provide 90 days of payment deferral on new purchases.

Ford Motor: Ford is <u>offering customers</u> "potential delay of payments to provide relief." It's also providing new-car buyers the chance to delay their first payment by 90 days.

<u>Charter Communications</u>: The telecommunications company is <u>providing free Spectrum broadband and Wi-Fi internet</u> for the next 60 days to households with K-12 students or college students who don't already have a subscription. Like Comcast and AT&T, it's also offering its Wi-Fi hot spots for free to the public.

<u>Enterprise</u>: The rental car company is <u>reducing the minimum age</u> for renting a car to 18 through May 31 "to make it easier for students to get home to their families" due to the suspension of college courses.