

## - LEGAL TECHNOLOGY TRANSFORMATION -

THE CLIENT INDUSTRY: Legal - Personal Injury
TEAM SIZE: 80+ users and computers
LOCATIONS: Multiple locations in IL & TN

**Vrdolyak Law Group**, a prominent legal firm specializing in personal injury, faced numerous technology-related challenges across their multiple locations. Outdated systems, inefficient processes, and significant vulnerabilities were creating operational hurdles and risking client data.

### THE CHALLENGE

The firm's technology infrastructure was antiquated, leading to inefficiencies that disrupted daily operations. Specific issues included:

- **Insecure Offsite Hosting:** The firm's data was stored on a server with other organizations, posing serious security risks as there were no divisions between firms.
- **Disorganized Technology Closet:** Outdated equipment cluttered their onsite technology room with no proper cable management.
- Lack of Procedures: The firm had no standardized processes for managing users, particularly during onboarding and offboarding.
- No Plan for Cloud Adoption: Their reliance on physical equipment left them vulnerable to disruptions, with no plan for transitioning to the cloud.
- **Obsolete Equipment:** The hardware was outdated, and there was no strategy in place for regular upgrades.
- **Limited Security:** Insufficient cybersecurity measures left the firm exposed to potential cyber threats.
- Outdated Phone System: An analog phone system was increasing costs and lacked flexibility, particularly for remote work.

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#### THE CLIENTS WORDS

Since we engaged CIO Landing's services, our operations have become more efficient, and client satisfaction has greatly improved. **CIO Landing is an invaluable partner**, providing tailored solutions that truly understand our firm's needs. Their approach has optimized our technology, helping us enhance performance.

Edward J. Vrdolyak, Attorney Managing Partner

# **CIO Landing's Solution**

Over the course of several years, CIO Landing partnered with Vrdolyak Law Group to modernize their IT environment and strengthen their overall operations. Here's how we helped:

- Server Migration & Network Standardization: We moved the firm's data to a secure, dedicated server, full isolating their information from other firms. We also standardized their network to comply with industry best practices.
- Infrastructure Overhaul: Our Team installed new, properly labeled Ethernet cabling, reorganizing their technology closet for better efficiency and access.
- **Process Improvement:** We implemented robust processes for onboarding and offboarding employees, ensuring seamless transitions.
- Roadmap for Equipment Upgrades: A comprehensive plan was put in place to replace outdated devices, ensuring the firm stayed ahead of technology obsolescence.
- VoIP Phone System Installation: We replaced the costly analog phone system with a modern VoIP solution, enabling the firm to streamline communications, especially for remote work.
- **Cybersecurity Enhancements:** CIO Landing deployed advanced cybersecurity tools and backup solutions, significantly reducing the firm's exposure to potential cyberattacks.
- Cloud Strategy: We developed a strategic plan for cloud adoption, decreasing the firm's dependency on physical infrastructure and providing them with greater data accessibility and reliability.
- Ongoing Partnership: Their dedicated vCIO meets with them regularly, ensuring their IT strategy remains aligned with their firm's goals, fostering productivity and continuous growth.

The tailored solutions implemented by CIO Landing have allowed the firm to reduce costs, enhance productivity, and better serve their clients.



CALL US ON 847-868-9253 TO FIND OUT HOW WE CAN HELP YOU!

